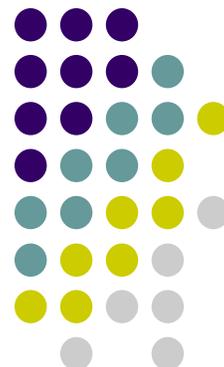


# Rideau Lakes Public Library



**2014-2015**

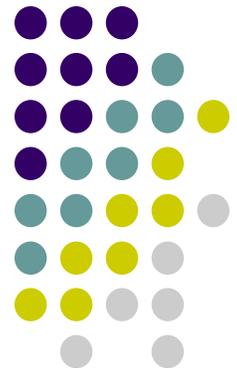


## 2014 Service Highlights

- **5182** active library patrons
- **74350** items circulated including; books, dvds, museum passes and eReaders
- **1200** people visited the library for technology help
- **2116** children attended various library programs



- **2300** book club titles were circulated
- **42200** visits to the Library's website ([www.rideaulakeslibrary.ca](http://www.rideaulakeslibrary.ca))
- **500** Facebook hits
- **8149** eBooks downloaded
- **5050** people used our computers and WIFI
- **31600** people visited our library branches
- **220** items were delivered to outreach patrons



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## Vision

Rideau Lakes Public Library enriches and connects our community through involvement and innovation.

## Mission

To foster literacy, lifelong learning and community connections within Rideau Lakes.

## What We Are

The Rideau Lakes Public Library has five branches distributed throughout the Township. The main branch and administrative headquarters are located in the village of Elgin. There are also branches in Delta, Newboro, Portland, and South Elmsley.

## Who We Are

Library has a staff of eleven permanent part-time workers supplemented by occasional staff. As well, many volunteers from the community assist us in our many activities. The nine-person Library Board represents each ward in the township as well as the municipal council.

## Staff List

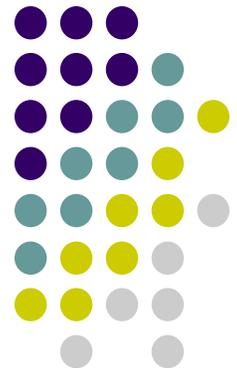
Sue Warren: CEO  
Christine Row: Deputy CEO  
Donna Penny: Manager of Administrative Services  
Joan Cochrane: Manager of Circulation Services

Circulation and Programming Staff:  
Vicki Stevenson, Elva McCann, Liz Priebe,  
Jamie Gipson, Betty Anne Nolan-Steacy,  
Anne Muldoon and Marla McKenna

Page and Occasional Staff: Summer  
MacDonald, Sharon Riviere, Edith Willson  
and Mary Roantree

## Library Board Members

Doug Franks: Chair  
Yvonne Helwig: Vice-Chair  
Greg Smith: Treasurer  
Pam Cairncross  
Sheilagh Dubois  
Peggy Fletcher  
Bob Lavoie: Council Representative  
Bernie MacLean



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## In the News

At the Ontario Library Association (OLA) Awards ceremony in 2013, Library Board member Doug Franks and Administrator Donna Penney accepted the Certificate of Accreditation for Rideau Lakes Public Library. The Ontario Public Library Guidelines Program was established by the public library community to recognize excellence in library service. A library is judged and rated on over 100 guidelines that evaluate library services, resources, planning and policy. Rideau Lakes Public Library is proud of this achievement and strives to maintain these high provincial standards of service, administration and infrastructure.



This year, Susan Warren, Rideau Lakes Public Library CEO, will be receiving the prestigious Ontario Public Library Association (OPLA) Lifetime Achievement Award. This award is presented to a library staff member who has given lifelong service to the profession and has contributed significantly to the growth and innovation of public libraries in Ontario.

## Strategic Directions for 2014 to 2017

**Advocacy** – Township residents know about, use and contribute to Library programs and services

**Service Delivery** – The Library makes best use of staff, volunteers and partnerships with school, community organizations, the municipality and business, to achieve its mission.

**Technology** – The Library applies technological innovations to improve efficiency and expand services and programs.

